



Student Support and Well-being Officer
Full-time (37 hours per week), Permanent
West End, London
£22,500 - £25,500 per annum plus benefits

The Fashion Retail Academy, awarded Ofsted Outstanding, is a unique, employer led college. It was founded in 2005 as a unique private-public partnership with investment from the retail industry matched by the government.

We offer a wide range of specialist fashion Diploma, Degree and Short courses, many of these exclusive to the FRA, for students of all ages with start dates throughout the year. Our courses are developed to provide the student with a combination of an in-depth knowledge of Fashion Retail and hands on practical experience of the work environment. Most full-time courses provide a guaranteed work placement with a major high street brand, ensuring graduates leave with a wide range of skills and experience to take them into the workplace. Our success lies in providing the fastest route to work, simultaneously giving students vocational experience and support to find a job role on graduation.

To support our growth and diversification strategy we are currently expanding our Student Services team and as a result we have a newly created vacancy for an experienced Student Support and Well-being Officer to build on the work of our existing student support teams.

This will be a key role working closely with other colleagues supporting, coordinating and delivering student support activities including in areas of additional learning support, SEN support, well-being, safeguarding, social and enrichment support.

The successful candidate will actively promote and help to further enhance and develop the range of services provided by Student Services to ensure an inclusive, integrated and personalised service is offered to all students to support their learning and personal development.

This role will suit someone with prior broad range student support experience from a FE or related environment. It is essential that you have a good understanding of equality and diversity issues, safeguarding as well as health and well-being issues as it relates to working closely with young people.

The successful candidate must have excellent listening skills, be dynamic, approachable and deliver this role with enthusiasm. More importantly, it is essential that you have a genuine passion for supporting young people to achieve their best. We are looking for someone who will bring with them creative ideas to engage and support our students and who will positively contribute to continually improving the performance and standards of our support services in the interest of our students.

Please see further information on the role outlined in the job description and person specification.

How to apply:

Please complete an **application form** and a **confidential disclosure and equal opportunities form** and send these along with your **CV** to recruitment@fra.ac.uk.